

OVERVIEW

Product: ListenLoop

Location: New York, Rhode Island, Massachusetts

Bank of America has installed hearing loops in their banks to help those who are hard of hearing to facilitate communication with their bankers. The compact counter loops are being installed at One Bryant Park, Park Avenue South in New York; Kennedy Plaza, in Providence, RI; and Lexington Center in Boston, MA. This ensures that customers with hearing loss have equal access to the same over the desk or teller window service as any customer.

As the exclusive, distributor for the Americas of Ampetronic, Listen Technologies provided the counter loop systems that enables customers who need assistive listening to receive clear, amplified sound directly through their t-coil hearing aid, cochlear implant, or hearing loop receiver.

The hearing loop enables Bank of America to be compliant with current ADA requirements and standards for assistive listening. Hearing loops are one of three technologies that are available to venues to meet ADA compliance – radio frequency (RF) and infrared (IR) are the other two assistive listening technologies.

The hearing loop systems were installed by Leo Garrison of Metro Sound Pros, who specializes in loop installations throughout New York City. Garrison is a Level II certified Listen Technologies Hearing Loop Integration Partner which ensures that his customers' hearing loop installations meet the IEC60118-4 performance standard.

Metro Sound Pros has installed hearing loops in museums, tour buses, zoos, banks, the famous Gershwin Theatre, and other Broadway Theatres.

System Components:

- CLD1-CB Compact Loop Driver
- Q400 Boundary Microphones with Cardioid Directional Pickup
- GE00001 Multi-Turn Preformed Loop for CLD1
- 12 VDC Power Supply (North America)
- T-LOGO-SMALL "T" Logo Installed Adhesive Sign – Small (5.8" x 4.1")
- LP-IL Hearing Loop Receiver with Lanyard Package

“The gear fit nicely under each of the counters, and tucked in just the right orientation each station was able to achieve IEC standards as we wanted.”

—LEO GARRISON

Senior Designer, Metro Sound Pros, Inc.

ABOUT

Bank of America is the second largest bank holding company in the United States. They are a multinational bank and financial service corporation and are headquartered in Charlotte, North Carolina. In 2010, it was also listed by Forbes as the third largest company in the world. Bank of America operates in all 50 states, the District of Columbia, and in more than 40 other countries worldwide. According to their website, they "...are here to make the financial lives of those who do business with us better."

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